

GREATER KANSAS CITY LABORERS FUND OFFICE STAFF DIRECTORY

TIC INTERNATIONAL CORPORATION
6405 METCALF AVENUE, SUITE 200
OVERLAND PARK, KS 66202-4084

PHONE: (913) 236-5490
FAX: (913) 236-5499

WEBSITE: www.kclaborersbenefits.org

OFFICE HOURS: Monday – Friday, 8:00am – 5:00pm

MEDICAL, DENTAL & VISION CLAIMS DEPARTMENT		
Employee's Title	Employee Name	Phone Extension
Medical Claims Examiner	Johnna Diamond	5652
Medical Claims Examiner	Carla Jones	5661
Medical Claims Examiner	Dianna Mulmore	5648
Claims Department Supervisor	Kathy Appelquist	5650

MEDICAL ELIGIBILITY DEPARTMENT		
Employee's Title	Employee Name	Phone Extension
Eligibility Coordinator	Joan Gilyeat	5647
Eligibility Coordinator	Cheryl Dolinar	5646
Eligibility Department Supervisor	Chantel Putman	5640

PENSION DEPARTMENT		
Employee's Title	Employee Name	Phone Extension
Pension Analyst	Andrea Duggar	5641
Pension Department Supervisor	Chantel Putman	5640

CONTRIBUTION & VACATION DEPARTMENT		
Employee's Title	Employee Name	Phone Extension
Data Entry Supervisor	Amanda Moon	5625
Data Entry/Vacation Benefits Coordinator	Erica Goldsmith	5622

ADMINISTRATIVE DEPARTMENT		
Employee's Title	Employee Name	Phone Extension
Receptionist	Pat Jones	5600
Office Supervisor	Tammy Perez	5672
Administrative Manager	Michael Gauthier	5670

NETWORK/PROVIDER ASSISTANCE	
Health Care – <i>Blue Cross Blue Shield of KC</i>	(800) 810-2583
Dental – <i>Connection Dental</i>	(877) 277-6872
Prescriptions – <i>OptumRx</i>	(866) 328-2005
Employee Assistance Program – <i>New Directions</i>	(800) 528-5763